City of London Corporation Committee Report

Committee(s): Community & Children's Services Committee	**Dated:** 24 November 2026
Subject: DCCS Departmental Risk Update	**Public report:** For Discussion
This proposal: • **provides business enabling functions**	
Does this proposal require extra revenue and/or capital spending?	No
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
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Summary

This report provides Committee Members with an update on the Department of Community and Children's Services (DCCS) Risk Register, highlighting what has changed since the previous report, including the addition of any new risks, the closure of risks where mitigation is now embedded, and updates to existing risk entries.

All changes to the Risk Register set out in this update (including risks added, closed, removed and amended) were reviewed and approved at the Departmental Leadership Team (DLT).

Recommendation(s)

Members are asked to:

- Note the departmental Risk Register.
- Note the actions taken by DCCS to strengthen its response and risk mitigation.

Main Report

Background

DCCS maintains a Risk Register to identify, assess and manage risks that may impact the delivery of its objectives. The register is used as an active management and assurance tool and is reviewed regularly through established governance arrangements.

Current Position

Actions Taken

1. Since the last Committee report, DCCS has reviewed its risk management arrangements and services have been supported to make better use of risk reporting.
2. A quality assurance review of current entries has been completed and discussed with DLT
3. Housing has embedded oversight through quarterly Housing SMT risk meetings, improved data quality, and a more standardised way of describing and monitoring risks.

Together, these steps have improved the standard of the register and strengthened assurance to support Committee reporting.

Newly identified risks

4. No new risks requiring addition to the departmental risk register have been identified during the reporting period. Existing risks continue to be monitored for changes in exposure and emerging issues.

Closed Risks

5. Provider failure (universal provision) CP002 has been closed following a review of the risk register. The review concluded that the principal financial and provider-market pressures associated with this risk are more appropriately captured through CP003. The risks have therefore been rationalised to avoid duplication, with the relevant market exposure continuing to be monitored through CP003

Existing risk updates:

6. **Blake Tower (HS 007)** – The risk remains rated Red (16). Work continues with Barratt London in relation to the Improvement Notice and remediation programme, alongside ongoing engagement and communication with

residents. The risk remains under active review, with no change to the current score during this reporting period.

7. **Safeguarding (PE 003)** – The current risk score remains unchanged. Following a request from Members, the previously separate children's and adults' safeguarding risks have been consolidated into a single departmental safeguarding risk. This reflects the significant commonality in controls and mitigating actions and reduces duplication within Ideagen, while maintaining oversight of safeguarding across both service areas
8. **Fire Safety (HS 0012)** – Fire safety management arrangements continue to be strengthened through the implementation of RiskBase, enhanced weekly monitoring of FRA actions and ongoing staff training. While these measures provide increased visibility and oversight, further work remains underway to address outstanding actions and ensure that improvements are fully embedded.
9. **Statutory Compliance (HS 009)** – Data accuracy and reporting arrangements have continued to strengthen. The current risk score remains appropriate at this stage; however, the improvements made are providing increased assurance and will inform future consideration of the risk likelihood as the revised arrangements become further embedded.
10. **Repairs & Maintenance (HS 008)** – Interim arrangements remain in place to maintain repairs delivery while longer-term contractual arrangements are progressed. Alongside this, following the Housemark review, a six-month improvement plan is commencing to strengthen repairs data quality and the robustness of performance monitoring and reporting

Continuous Improvement

11. Continuous improvement remains a priority, with regularly scheduled meetings set up with the Corporate Strategy & Performance Team and quarterly Housing Risk Meetings
12. Further actions include:
    - Regular discussion of risks at senior management meetings to support collective ownership.
    - Integration of risk awareness into induction programmes for new starters and managers.
    - Structured feedback loops within future workshops to capture learning and identify emerging risks early.

Corporate & Strategic Implications

Strategic implications

13. The risk register fulfils the expectations of the Corporate Risk Management approach.

Financial implications

14. None.

Resource implications

15. None

Legal implications

16. None.

Risk implications

17. Effective risk management is vital to the delivery of the COL Corporate Plan 2024-2029 outcome of the provision of excellent services.

Equalities implications

18. None.

Climate implications

19. None

Security implications

20. None.

Conclusion

21. DCCS has continued to develop its risk management framework by embedding governance arrangements, sharpening reporting, and investing in staff capability through training. This programme is supporting a more joined-up approach to identifying, managing and escalating risks across services.
22. Progress continues to be made in high-priority areas, including safeguarding, statutory compliance and major programmes such as fire safety and capital works. Updated protocols and escalation routes, alongside regular risk review, are supporting improved transparency and strengthening the assurance framework across the Department
23. DCCS will maintain its focus on continuous improvement through ongoing workshops, strengthened induction, senior-level discussion, and further development of the corporate risk universe. This approach ensures that DCCS remains well positioned to anticipate emerging risks, meet regulatory expectations, and uphold strong governance in support of the Corporate Plan 2024–2029.

Appendices

Appendix 1 - DCCS Detailed Report – Latest Summary

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